

**SP-i600**



**One Sprint. Many Solutions.<sup>SM</sup>**

## **Sprint PCS Service**

**[www.sprintpcs.com](http://www.sprintpcs.com)**

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# How to Use This Guide

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## Thank you for choosing Sprint PCS Service

Sprint has the most complete, all-digital wireless network in the nation. Depend on it. With Sprint PCS Service, we give you what you really want from a wireless service provider - clear calls, easy-to-understand service plans, and self-servicing options for managing your account. All this is designed to make your life easier and worry free.

We know you're eager to start using your phone right away, and the three sections of this guide are designed to help you do just that.

- 1 Getting Started.** The first section will guide you through the steps required to set up your Sprint PCS Service. Blank spaces are provided so you can write down important information that you'll want to remember, things like your new Sprint PCS Phone Number and information about your service plan.
- 2 Basics of Your Sprint PCS Phone.** The second section will guide you through the basics of your phone and service with quick, easy-to-follow instructions.
- 3 Safety and Terms & Conditions.** The final section emphasizes important performance and safety guidelines and outlines the terms and conditions of service for your Sprint PCS Phone and Service.

Visit [www.sprintpcs.com](http://www.sprintpcs.com) to learn about advanced features and for more information.

**Welcome and thank you for choosing Sprint.**

# Getting Advanced Phone and Service Information

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This guide covers your phone's basic features and services. To learn how to use all the advanced features of your phone and service, visit [www.sprintpcs.com](http://www.sprintpcs.com) and sign on to your account management page with your Sprint PCS Phone Number and password. There, under the "My Phone & Plan" section, you'll have access to your complete phone User's Guide.

Your online phone User's Guide provides information on basic and advanced features and services, such as:

- ◆ Learning Advanced Dialing Options
- ◆ Managing Your Call History
- ◆ Using Advanced Messaging
- ◆ Using Advanced Phone Book Options
- ◆ Using Your Phone's Advanced Settings
- ◆ Setting Your Phone's Security
- ◆ Using Your Personal Organizer
- ◆ Using Advanced Features of Sprint PCS Vision<sup>SM</sup>
- ◆ Understanding Your Phone's Internal Menu
- ◆ And more

# Getting Started

Activating and Using Your Sprint PCS Service

# 1

## **Have these things ready before you call to activate your Sprint PCS Service**

- Your Sprint PCS Phone (Make sure it's fully charged)
- Your Social Security number
- Your driver's license number
- Your Electronic Serial Number (also known as ESN;  
refer to step 4 on page 4 to locate the number)
- The city and state where your phone will primarily  
be used
- A pen

# 2

## **Setting up your service — You choose the way**

- From your Sprint PCS Phone, press   .
- or –
- Use a phone other than your Sprint PCS Phone – dial **1-888-715-4588**.

# 3

## Your Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

If you are the account owner, you'll have an account password to sign on to [www.sprintpcs.com](http://www.sprintpcs.com) and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else pays for your Sprint PCS Service), you can get a sub-account password at [www.sprintpcs.com](http://www.sprintpcs.com).

**My Account Password is:** \_\_\_\_\_

You'll create your voicemail password when you set up your voicemail.

**My Voicemail Password is:** \_\_\_\_\_

If you have a Sprint PCS Vision Phone, you can set up a Sprint PCS Vision Password. This optional password may be used to authorize purchase of premium content and to protect personal information on multi-phone accounts.

**My Sprint PCS Vision Password is:** \_\_\_\_\_

For more information or to change your passwords, sign on to [www.sprintpcs.com](http://www.sprintpcs.com) or call Sprint Customer Service at 1-888-211-4PCS (4727).

# 4

## Finding your phone's ESN

The ESN, or Electronic Serial Number, is an 11-digit number written on the barcode sticker attached to the phone. If you set up service using your Sprint PCS Phone, the network automatically communicates the ESN to Sprint. You'll only need this number when you're calling Sprint to set up your service from a phone other than your new Sprint PCS Phone. To find your phone's ESN, remove the phone's battery. (For more information about removing and replacing your battery, see "Installing and Removing the Battery" on page 23.)

ESN: \_\_\_\_\_

After writing down the ESN, replace the battery and turn your phone on by holding down the  key for a few seconds.

## 5

## Sprint PCS Clear Pay<sup>SM</sup> Program

Check this box if you are on the Sprint PCS Clear Pay<sup>SM</sup> Program. If you are not on the Sprint PCS Clear Pay Program, skip ahead to step 6 on page 7.

**Follow these easy steps to continue enjoying your new Sprint PCS Service:**

**• Keep track of your minutes**

Dial  from your Sprint PCS Phone (normal airtime usage charges will apply) or sign on to [www.sprintpcs.com](http://www.sprintpcs.com) to find out how many minutes you have currently used within your service plan.

**• Make payments**

If you have exceeded the minutes in your plan or you have a past due balance, you should make a payment to keep your service turned on. There are easy payment options, including:

- **Sprint PCS Phone.** Dial  from your Sprint PCS Phone (posting time is 12 hours).
- **Online.** Sign on to your account at [www.sprintpcs.com](http://www.sprintpcs.com) and click on "Pay Invoice" (posting time is 12 hours).
- **Mail.** Just drop a check or money order in your invoice reply envelope (posting time is 3-7 days).

- **Western Union®.** Make a cash payment at any Western Union location simply by providing your Sprint PCS Phone Number on the Western Union Swiftpay® form. Press      on your Sprint PCS Phone or dial 1-800-325-6000 from any phone to find a location near you. (Transaction fee applies; payment is credited to your account within 12 hours.)

### If your service gets turned off:

- In the event that your service has been turned off, you will receive a text message stating: "Your Sprint PCS Service has been turned off. Press   to make a payment and turn service on."
- The first time your service has been turned off, you will be connected to Sprint Customer Service, where you may speak with a live Sprint PCS Clear Pay Program Specialist for further details and to pay your balance to get your service turned back on. You may also choose instead to be connected directly to our automated payment process to pay your balance to have your service turned back on. (In either instance, payment will be credited and service turned back on within 12 hours).
- For any additional times that your service is turned off, you will be connected to our automated payment process. You will have to pay your balance to have your service turned back on (payment will be credited and service turned back on within 12 hours).

**Note:**

Until you speak with a specialist, you will be given the option to speak with a Sprint PCS Clear Pay Program Specialist each time your service has been turned off. Once you speak with a specialist, you will thereafter automatically be connected to our automated payment process.

## 6

## Understanding Your Service Plan

Use the following forms to record your Sprint PCS Service Plan and to familiarize yourself with its features and options.

### Sprint PCS Free & Clear Plans with Vision

**Monthly Service Charge** . . . . . \$ \_\_\_\_\_

Anytime Minutes . . . . . \_\_\_\_\_

Unlimited Night & Weekend Minutes

(Mon.-Thur. 9pm-7am, Fri. 9pm-Mon. 7am) . . . Yes  No

Each additional voice minute (overage) \_\_\_\_\_¢

Nationwide Long Distance Included . . Yes  No

Unlimited Sprint PCS Vision<sup>SM</sup> . . . Yes  No

#### Options (monthly charges)

Unlimited Night & Weekend Minutes  
(if not included with plan) . . . . . \$ \_\_\_\_\_

Unlimited Sprint PCS to PCS Calling<sup>SM</sup> \$ \_\_\_\_\_

Sprint PCS Voice Command<sup>SM</sup> . . . . . \$ \_\_\_\_\_

Sprint PCS Business Connection<sup>SM</sup> . . . . . \$ \_\_\_\_\_

Sprint PCS Add-a-Phone<sup>SM</sup> . . . . . \$ \_\_\_\_\_

Off-Network Minutes . . . . . \$ \_\_\_\_\_

Sprint PCS Equipment Replacement. \$ \_\_\_\_\_

Roadside Rescue . . . . . \$ \_\_\_\_\_

Other. . . . . \$ \_\_\_\_\_

## Sprint PCS Free & Clear Plans

**Monthly Service Charge** . . . . . \$ \_\_\_\_\_

Anytime Minutes. . . . . \_\_\_\_\_

Unlimited Night & Weekend Minutes

(Mon.-Thur. 9pm-7am, Fri. 9pm-Mon. 7am) . . . Yes  No

Each additional voice minute (overage) . . . . . ¢ \_\_\_\_\_

Nationwide Long Distance Included . . . Yes  No

### Options (monthly charges)

- Unlimited Night & Weekend Minutes  
(if not included with plan) . . . . . \$ \_\_\_\_\_
- Unlimited Sprint PCS to PCS Calling<sup>SM</sup> \$ \_\_\_\_\_
- Sprint PCS Voice Command<sup>SM</sup> . . . . . \$ \_\_\_\_\_
- Sprint PCS Business Connection<sup>SM</sup> . . . . . \$ \_\_\_\_\_
- Sprint PCS Add-a-Phone<sup>SM</sup> . . . . . \$ \_\_\_\_\_
- Off-Network Minutes . . . . . \$ \_\_\_\_\_
- Sprint PCS Equipment Replacement . . . . . \$ \_\_\_\_\_
- Roadside Rescue . . . . . \$ \_\_\_\_\_
- Other . . . . . \$ \_\_\_\_\_

**Sprint PCS Advantage Agreement<sup>SM</sup>:**

- I have agreed to a Sprint PCS Advantage Agreement.
  - One-year agreement
  - Two-year agreement
- I have opted not to sign a Sprint PCS Advantage Agreement.

\$ \_\_\_\_\_ Monthly fee

**Note:**

Your agreement for wireless service with Sprint is made up of the service plan you choose and the Terms and Conditions of Service that can be found on page 52 of this guide.

# 7

## Your new Sprint PCS Phone Number and Sprint PCS Vision User Name

**Sprint PCS Phone Number**

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**Sprint PCS Vision User Name**

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Your user name (for example, [name@sprintpcs.com](mailto:name@sprintpcs.com)), is also your email address for Sprint PCS Mail. It is automatically assigned to you when you sign up for Sprint PCS Vision.

# 8

## Sprint PCS Service Areas

Only Sprint built the largest all-digital, all-PCS nationwide network with advanced multimedia services reaching more than 240 million people for clarity you can see and hear.

To find out where you can use your new phone, check out the most up-to-date coverage maps at [www.sprintpcs.com](http://www.sprintpcs.com).

# 9

## Quick, easy options to manage your account

With Sprint Customer Service, there are two convenient options for managing your account.

- **Manage it online – visit [www.sprintpcs.com](http://www.sprintpcs.com)**

Once you sign on, you can:

- View the details of your Sprint PCS Service Plan
- Find out how many minutes you have used and how many minutes are remaining in your plan
- View your current and previous three months invoices, including the call detail
- Make a payment
- Find out about Sprint PCS Products and Services
- Learn how to set up your voicemail
- And more

• **Use your Sprint PCS Phone – press**



Once connected, you can:

- Access a summary of your service plan
- Find out the number of minutes remaining in your plan for the current invoice cycle
- Access information about your most recent invoice
- Find out when your last payment was received
- Make a payment

**Note:**

Normal airtime charges will apply when calling



**Welcome and thank you for choosing Sprint.**



# **Basics of Your Sprint PCS Phone**

# Your New Sprint PCS Phone

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## Your Phone's Features

- 1. Receiver:** The receiver allows you to hear the other caller and the different ring tones and sounds offered by your phone.
- 2. Application Icons:** These icons represent the applications that are available on your phone. Each time you launch an application, upon returning to the Home screen, the icon for the application is displayed first in line.
- 3. Display Screen:** This screen displays all the information needed to operate your phone.
- 4. Left Soft Key Option:** This option is selected when you press the Left Soft Key on the phone. This option changes depending on the application displayed on screen.
- 5. Headset Jack:** Allows you to plug in an optional headset for safe, convenient hands-free conversations.
- 6. Left Soft Key:** This key is used to navigate through menus and applications by selecting the choice available in the Left Soft Key Option.
- 7. OK Key:** Pressing  when navigating through a menu accepts the highlighted choice in the menu.
- 8. Volume Key:** Allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. To mute the ringer during an incoming call, press the volume key up or down.
- 9. TALK Key:** Allows you to place or receive a call. In standby mode, press the key once to access the Outgoing call log.

10. **Voice Note Key:** This key launches the voice notes option which allows you to record voice notes and save them on your phone.
11. **Voicemail Key:** Press and hold to automatically dial your voicemail.
12. **Numeric Keypad:** Use these keys to enter numbers, letters, and characters.
13. **Shift/Asterisk Key:** Enters the asterisk [\*] character for calling features. In text entry mode, press to change the character input type.
14. **Power/Accessory Interface Connector:** The power/ accessory interface connector is used to plug in the charging accessories and also connect any available accessory cables to your phone.
15. **Microphone:** The Microphone allows the other caller to hear you clearly when you are speaking to them.
16. **Space/Pound Key:** Enters the pound [#] character for calling features. In text entry mode, press to enter a space or press and hold to open the symbols table.
17. **SD I/O Slot:** This expansion slot allows you to insert an SD memory card to add additional memory and storage capacity. This allows you to play games, store large data files, and play and store music and video clips.
18. **END Key:** Ends a call. Press and hold this key for a few seconds to turn your device On or Off. When you receive an incoming call, press to mute the ringer and send the call to voicemail.

19. **BACK Key:** Deletes characters from the display when you are in text entry mode. When in a menu, press to return to the previous menu. This key also allows you to return to the previous screen in a Sprint PCS Web session.
20. **Browser/Voice Signal Key:** If pressed once, the browser is launched. If you press and hold until you hear a tone and then release, the Voice Signal program is launched.
21. **Navigation Key:** This key allows you to scroll through the phone menu options.
22. **Quick List Key:** Press this key to display a list of options associated with the phone.
23. **Right Soft Key:** This key is used to navigate through menus and applications by selecting the choice available in the Right Soft Key Option.
24. **Right Soft Key Option:** This option is selected when you press the Right Soft Key on your phone. This option changes depending on the application displayed on screen.
25. **Signal Strength Indicator:** This icon represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
26. **Charging/Battery Indicator:** This icon indicates the battery level or charging status of the battery.
27. **Position Location:** This icon indicates that the position location feature is active or inactive.

## External Display



## Viewing the Display Screen

This list identifies the symbols you'll see on your main LCD screen.

- Displays your current signal strength. The more lines you have, the stronger your signal.
- Means your phone cannot find a signal.

-  Tells you a call is in progress.
-  Indicates that there are new SMS or email messages available in your Inbox.
-  Indicates that there are new voicemail messages available.
-  Indicates that you have missed calls. The right softkey selection is changed from Contacts to Call History.
-  Indicates that the phone is roaming off the network.
-  Indicates that you are connected to the network and downloading content.
-  Indicates that the speakerphone option is enabled.
-  Indicates that Position Location is turned On.
-  Indicates that Position Location is turned On for 911 calls only.
-  Indicates that the ringer has been set to vibrate or Off in the profile setting.
-  Indicates that the phone is being charged.
-  Indicates the battery level of the phone. The more bars displayed, the higher the charge.
-  A green Vision icon indicates that there is an active data session. A gray icon indicates that a data session is in dormant mode.
-  Indicates that you are connected to the MSN Messenger service.

# Turning Your Phone On and Off

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## Turning Your Phone On

- ▶ Press  for a few seconds. (The phone will display the powering on images and then automatically enter standby mode — the phone's idle state. At this point, you're ready to begin making and receiving calls.)

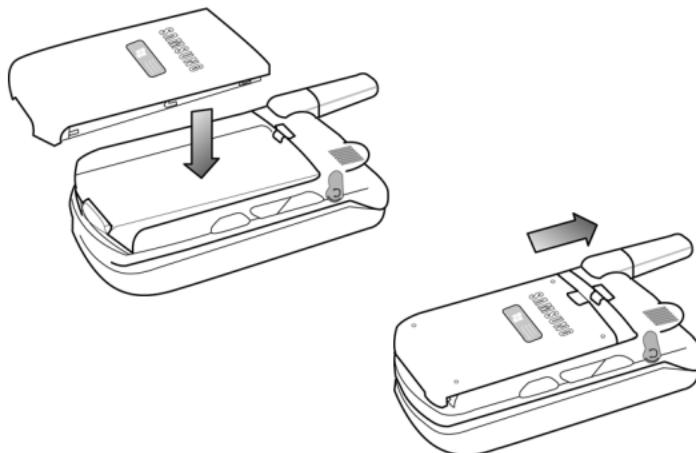
## Turning Your Phone Off

- ▶ Press  for a few seconds until the powering off image is displayed.

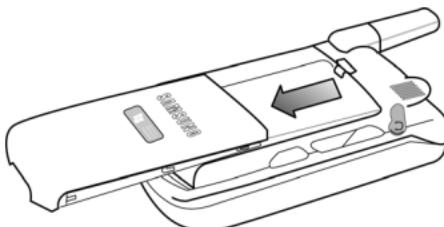
# Using the Battery and Charger

## Installing and Removing the Battery

- ▶ To install, insert the battery into the opening on the back of the phone and gently press up until the latch snaps into place.



- ▶ To remove, make sure the power is off. Press the battery release down and slide the battery down and away from the phone.



## **Charging the Battery**

It is vital that you use only the Sprint-approved Desktop Charger and Travel Charger specifically designed for your phone. Use of unauthorized accessories could damage your phone and invalidate your warranty.

### **To use the charger:**

1. Insert the phone into the desktop charger cradle, being careful to insert the power/data interface connector.
2. Press down and back until the phone is locked into place.
3. Plug the other end into a standard wall outlet.
4. Plug the Travel Charger connector into the back of the Desktop Charger.

When charging the battery, a red light is displayed on the front of the Desktop Charger.

When the battery is completely charged, a green light is displayed on the front of the Desktop Charger.

It takes approximately 4 hours to fully recharge a completely rundown battery.

# Making and Answering Calls

## Making Calls

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press  to erase one digit at a time or press and hold  to erase the entire number.)
3. Press  to place the call.
4. When you're finished, close the flip or press .

## Answering Calls

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. When your phone rings, vibrates, or displays a message on screen, answer the call by pressing . (Depending on your settings, you may also answer a call by opening the flip or by pressing any key.)
3. To end the call, close the flip or press .

## Signal Strength

You can see the strength of your signal by the signal indicator () on your phone's display screen. If you're inside a building, being near a window may give you better reception.

## Entering Text

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Your Sprint PCS Phone provides four different ways to enter words, letters, punctuation, and numbers whenever you are required to enter text (for example, when entering a Phone Book entry or when using the phone's messaging features). They are:

- **T9** - Allows you to enter text using a predictive text entering system that reduces the amount of keys that need to be pressed while entering a word. Also allows you to select all uppercase, sentence case, or underline.
- **Alpha (ABC)** - Allows you to cycle through the alpha characters associated with the letters on the keypad. Also allows you to select all uppercase, all lowercase, sentence case, and underline.
- **Symbol** - Allows you to enter symbols using the numeric keypad.
- **Number (123)** - Allows you to enter the numbers by pressing the corresponding number on the keypad.

**To enter text using ABC:**

1. Press and hold  to toggle through the available text entry modes. Release the key when the desired mode is displayed in the upper right corner of the screen.
2. From a text entry screen (for example, a phone book entry), press  until **ABC** is selected.
3. Use your keypad to enter the contact's name. (For example, to enter "Bill," press  twice,  three times,  three times, and  three times again.)

**Note:**

To explore the various methods available for entering text on your Sprint PCS Phone, see your phone's online User's Guide at [www.sprintpcs.com](http://www.sprintpcs.com).

# Controlling Your Roaming Experience

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Your phone is digital dual band, which means you can make and receive calls while on the Sprint Nationwide PCS Network. You can also roam on other digital networks where we've implemented roaming agreements with other carriers. To learn more about roaming, visit [www.sprintpcs.com](http://www.sprintpcs.com).

Your phone has several features that let you control your roaming experience.

## Setting Your Phone's Roam Mode

1. Press  for **Start**.
2. Highlight **Settings** and press .
3. Highlight **More** and press .
4. Highlight **Phone Settings** and press .
5. Press  for **Roaming**.
6. Press  left or right to select one of the following:
  - **Automatic:** Searches for alternative digital wireless networks when Sprint PCS Service is not available.
  - **Sprint PCS:** Lets you make and receive calls on the Sprint Nationwide PCS Network only and prevents roaming on other networks.
7. Press  for **Done** to save and exit.

## Feature Availability

- You can make and receive calls while roaming.
- You will have access to voicemail while roaming.
- Other features which are standard on the Sprint Nationwide PCS Network, such as Call Waiting, Sprint PCS Voice Command, and Sprint PCS Vision are unavailable while roaming.

## Using Contacts

### Saving Contacts

1. From the Home screen, enter a phone number and press  for **Save**.
2. Press  for **New Item** or press  down to select the desired entry to add the new number and press .

**Note:** If an existing entry was selected, skip to step 5 to continue entering the new number into the existing entry.

3. Enter the first name of the contact using the keypad and press  down to access the **Last Name** box.

**Note:** Select the desired text entry mode by pressing and holding  to toggle between the available modes. When the desired mode is displayed, release the key.

4. Enter the last name of the contact and press  down to access the desired label.
5. When the desired label is highlighted, press  to automatically insert the number.
6. Continue entering all desired information for the contact and press  when done.
7. Press  again to **Save** the new contact.

## Finding Contacts

This feature allows you to search for contact names saved in your phone by entering numbers. When searching, you must enter the digits and then press the navigation key down to select the area under the phone number. The smart dialing feature automatically narrows down the choices of available matches.

### To find a contact:

1. Begin entering the digits of the phone number you wish to call.
2. A list of possible matches is automatically displayed in the window.
3. Press  down to select the desired match and press  to call.

## Making a Call from Contacts

1. Press  to display the **Contacts**.
2. Enter the first few letters to locate the desired entry.
3. Scroll to highlight the name and press  to make the call.

### Note:

If an entry has more than one phone number, press  to display all numbers associated with the contact. Highlight the desired number and press  to make the call.

# Changing Your Phone's Settings

You can customize many of your phone's functions, from display and sounds to messaging and security, through the Settings menu. Below are just a few examples of how to navigate and use the Settings menu.

## Profiles

A profile contains all the information associated with the volume settings and levels in your phone. It is responsible for ringers, alarms, notifications, and system sounds.

There are seven profiles that are included and have the ability to be edited to your desired settings. The profiles are as follows:

- **Normal** - This profile is the default setting that is selected when you first power up the phone.
- **Silent** - This profile is set up to silence all ringers or notification alerts associated with the phone.
- **Meeting** - This profile has lowered the levels of the notification alerts and turned the ringer to vibrate. This profile is used for a meeting environment or quiet settings.
- **Outdoor** - This profile raises the volume levels to maximum for loud or outdoor settings.
- **Automatic** - This profile automatically switches between the normal and meeting profile when the calendar indicates that the current time is busy.
- **Headset** - This profile is automatically activated when a headset is plugged in to the phone.
- **Speakerphone** - This profile is used when your phone is being used as a speaker phone. All settings have been optimized for that environment.

## Editing a Profile

1. Press  for **Start**.
2. Highlight **Settings** and press .
3. Highlight **Profiles** and press .
4. Press  up or down to highlight the desired profile and press   for **Edit**.
5. Press  up or down to select the desired settings. (Once the settings is selected, press  left or right to select the available choices.)
6. Press  when finished to **Save** and exit.
7. Press  to return to the main menu.

## Adjusting the Earpiece Volume During a Call

- ▶ Press the volume keys on the side of your phone during the call.

## TTY Use with Sprint PCS Service

A TTY (also known as a TDD or Text Telephone), is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device for connectivity information and to ensure that the TTY device supports digital wireless transmission.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing    . Then provide the state TRS with this number: 866-727-4889.

## To turn TTY mode on or off:

1. Press .
2. Press left or right to select **On** or **Off** and press .

### IMPORTANT NOTICE:

Sprint PCS recommends that TTY users make emergency calls by other means including Telecommunications Relay Services (TRS), analog cellular, and land line communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible.

For additional information and instructions regarding TTY use, please see your phone's online User's Guide at [www.sprintpcs.com](http://www.sprintpcs.com).

## Sending and Receiving Messages

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### Setting Up Your Voicemail

1. Press and hold .
2. Follow the system prompts to create your pass code and record your greeting.

### Retrieving Your Voicemail Messages

► Press and hold . (Follow the system prompts.)

### Accessing Your Voicemail from Another Phone

1. Dial your Sprint PCS Phone Number.
2. Press the **Asterisk** key on your phone when the voicemail system answers.
3. Enter your pass code.

# Sprint PCS Service Features

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## Call Waiting

To respond to an incoming call while you're on a call:

1. The screen displays the incoming call and a tone is heard. Press  to accept the call and place your existing call on hold.
2. To switch between callers, press .
3. When you're finished, press .

## Call Forwarding

Call Forwarding lets you forward your calls to another number. You can still make calls from your phone while this is activated. There is a per-call charge for this service.

To activate:

1. Press   .
2. Enter the area code and phone number to which your calls should be forwarded.
3. Press  . (You hear a tone confirming the activation of Call Forwarding.)

To deactivate:

1. Press    .
2. Press .

(You hear a tone confirming the deactivation.)

## Three-Way Calling

Talking with two different people at the same time is made easy with Three-Way Calling.

**To place a three-way call:**

1. Enter a number you wish to call and press .
2. Once you have established the connection, press  again to place the existing caller on hold and dial the second number you wish to call. Press  again to place the call.
3. When you're connected to the second party, press  once more to begin your three-way call.

If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers will be disconnected.

**Note:** When using Three-Way Calling, normal airtime rates will be charged for each of the two calls.

## Sprint PCS Voice Command<sup>SM</sup>

With Sprint PCS Voice Command, you can call a number just by saying a name.

### Note:

Beginning Fall 2004, please dial [\*] [2] [TALK] to activate your Sprint PCS Voice Command service. Sprint PCS Voice Command calls will still be made using [\*] [TALK].

### Getting started with Sprint PCS Voice Command

- ▶ Press   to activate the service and set up your account right from your Sprint PCS Phone. (There is a monthly charge for Sprint PCS Voice Command.)

### Setting up your Personal Address Book

1. Press   . Follow the system prompts. (You'll hear a tone followed by the prompt "Ready.")
2. Say "Add Name" to begin setting up your Personal Address Book.

### Making a call with Sprint PCS Voice Command

1. Press   . (You'll hear a tone followed by the prompt "Ready.")
2. After the prompt, say "Call" and the name of the person or the number you want to call. (Your request will be repeated and you will be asked to verify.)
3. Say "Yes" to call the number or person. Say "No" to cancel.

# Sprint PCS Vision<sup>SM</sup>

## Getting Started with Sprint PCS Vision

To access detailed instructions on using Sprint PCS Vision services, visit [www.sprintpcs.com/manage](http://www.sprintpcs.com/manage) and download your phone's complete User's Guide.

### To launch the Sprint PCS Web Site:

1. Press  for **Start**.
2. Highlight **Internet Explorer** and press .
3. Press  for **Favorites**.
4. Highlight **Sprint PCS** and press .
5. End or exit your browser session by pressing .

## Enabling Sprint PCS Vision Services

You can enable Sprint PCS Vision services to access all Sprint PCS Vision services, including Web and messaging. Enabling Sprint PCS Vision will include any charges associated with Sprint PCS Vision services. While signed in, you can place or receive phone calls, check voicemail, and use other voice services. You must logout of Sprint PCS Vision services to avoid airtime charges while using your phone. To disconnect, press .

### To enable Sprint PCS Vision services:

1. Press  for **Start**.
2. Highlight **More** and press .
3. Highlight **Vision** and press .
4. Press   for **Enable Vision**.

**Note:**

You can also press the navigation key left or right to highlight the Internet Explorer icon and then press OK to launch the browser.

## Sprint PCS Vision Services

With Sprint PCS Vision, you will have access to applications that let you stay in touch with family and friends, have fun, stay informed on the go, and make your phone unique. Features such as Web access, sending and receiving text messages, and emails are available through the Sprint Nationwide PCS Network.



### **Messaging**

Send and receive email and text messages or chat on your Sprint PCS Vision Phone.



### **Web**

Experience full-color graphic versions of popular Websites from your Sprint PCS Vision Phone.



### **Sprint PCS Business Connection<sup>SM</sup>**

Secure, real-time access to your Microsoft<sup>®</sup> Outlook<sup>®</sup> or Lotus Notes<sup>®</sup> company email, calendar, business directory, and personal contacts.

## Sprint PCS Vision Billing Information

See your service plan for details on Sprint PCS Vision billing.

# Your Phone's Special Features

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## Voice Notes

The Voice Notes feature allows you to record and save individual notes. The amount of notes that can be saved is determined by the available memory in the handset.

## Calendar

The built-in Calendar offers several personal information management features to help you manage your busy lifestyle.

## Location

Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

## External Display

Your phone's external LCD display allows you to monitor the phone's status and to see who's calling without opening the phone.

## Alarm Clock

Allows you to set up one alarm using the available phone ringers for the alert sound.

## Speaker Phone

Allows you to use your phone as a speaker phone which gives other people the ability to hear and interact with your call.

# Accessories for Your Phone

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## Standard Battery

Provides up to 2.3 hours of continuous digital talk time or up to 96 hours of continuous digital standby time.

### Note:

Standby and talk times will vary depending on phone usage patterns and conditions. Battery power consumption depends on factors such as network configuration, signal strength, operating temperature, features selected, vibrate mode, backlight settings, browser use, frequency of calls, and voice, data, and other application usage patterns.

## Extended Battery

Provides up to 4.3 hours of continuous digital talk time or up to 192 hours of continuous digital standby time.

## Desktop Charger/Sync Cradle

Allows you to sync the device with a desktop or laptop computer and charge the battery while inserted into the cradle.

## Vehicle Power Adapter

This charging option enables you to power your phone and charge the battery at the same time. Plugs into any vehicle charging port.

## Portable Keyboard

Allows you to input information using a keyboard that is attached to the data port located on the bottom of your phone.

## **Hands-Free Stereo Headset**

Allows you to use your phone with the optional earpiece.

## **Travel Charger**

This lightweight, compact charger plugs directly into your phone to charge the battery while traveling. It plugs into any standard 110-220V 60 Hz outlet.

## **Leather Case**

Made of the highest quality of leather to provide secure protection for your SP-i600 by Samsung. Locking swivel clip is included for maximum convenience and ease of use.

## **How to Order**

These and other accessories are available for purchase at your local Sprint Store. You can also call the Sprint PCS Accessory Hotline (1-800-974-2221) or visit [www.sprintpcs.com](http://www.sprintpcs.com).

Next day delivery is offered in select areas.



## **Safety and Terms & Conditions**

# Performance and Safety

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## Getting the Most Out of Your Reception

### Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

### Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to standby mode.

### Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals.

When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

### Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted a hybrid standard consisting of the

existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protections and Measurements (NCRP).

## Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended and over your shoulder.
- Try not to hold, bend or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a Sprint Store or call Sprint PCS Customer Solutions for service.

### Tip:

For the best care of your phone, only Sprint Authorized Personnel should service your phone and accessories. Faulty service may void the warranty.

## Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

## Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- Get to know your phone and its features, such as speed dial and redial.
- When available, use a hands-free device.
- Position your phone within easy reach.
- Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.

- Do not take notes or look up phone numbers while driving.
- Dial sensibly and assess the traffic; if possible, place calls when stationary or before pulling into traffic.
- Do not engage in stressful or emotional conversations that may divert your attention from the road.
- Dial 911 to report serious emergencies. It's free from your wireless phone.
- Use your phone to help others in emergencies.
- Call roadside assistance or a special non-emergency wireless number when necessary.

**Tip:**

Purchase an optional hands-free car kit at your local Sprint Store, or call the Sprint PCS Accessory Hotline<sup>SM</sup> at 1-800-974-2221 or by dialing #222 on your Sprint PCS Vision Phone.

## **Following Safety Guidelines**

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

## **Using Your Phone Near Other Electronic Devices**

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

**Note:**

Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

## Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

## Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

**Note:**

Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

## Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint PCS Invoice.

## Caring for the Battery

### Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Use only Sprint-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

4° F to 140° F (-20° C to 60° C)

More than one month:

4° F to 113° F (-20° C to 45° C)

### Disposal of Lithium Ion (LiIon) Batteries

For safe disposal options of your LiIon batteries, contact your nearest Sprint authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

**Note:**

For safety, do not handle a damaged or leaking LiIon battery.

## Acknowledging Special Precautions and the FCC Notice

### FCC Notice

This phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (propane or butane) must comply with the National Fire Protection Standard (NFPA-58).

For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn.: Publication Sales Division.

### Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

### Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Website at [www.fcc.gov](http://www.fcc.gov).

## Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Sprint PCS Vision Smart Device SP-i600 by Samsung are:

### **PCS mode (Part 24):**

Head: **0.97** W/kg; Body-worn: **0.52** W/kg

## FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: A3LSCHI600. More information on the phone's SAR can be found from the following

FCC Website: <http://www.fcc.gov/oet/fccid>.

## Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint PCS Vision Smart Device SP-i600 by Samsung

Serial No.:

## User's Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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# Terms and Conditions & Warranty Information

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## Terms and Conditions of Services

(Effective June 30, 2004)

Thanks for choosing Sprint. These terms and conditions are part of your agreement with Sprint for Sprint PCS Services.

Please note these terms may not be the most current version. You can get a current version of the terms on our website at [www.sprintpcs.com](http://www.sprintpcs.com) or by requesting a copy from us at 1-888-211-4PCS

A para solicitar esta literatura en español, por favor contactar a 1-888-211-4PCS (4727)..

**General.** This agreement ("Agreement") covers the terms on which we agree to provide and you agree to accept any service or product we make available to you, including your wireless services, wireless devices, etc. (collectively "Services"). You accept this Agreement when you do any of the following: (a) provide your written or electronic signature; (b) accept through an oral or electronic statement; (c) attempt to or in any way use any of the Services; (d) pay for any Services; or (e) open any materials or package that says you are accepting when you open it. The Agreement includes the terms in this document together with the terms associated with the Services you select (as described in our marketing materials, e.g., service plan brochures, or on our website). You represent that you are at least 18 years old. In this document, we use the words "we," "us," "our" or "Sprint" to refer to Sprint Spectrum L.P. and its affiliates doing business as Sprint PCS.

**Agreement.** We may change the Agreement at any time with notice. Any changes to the Agreement are effective when we publish them. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If we change a material term of the Agreement and that change has a material adverse effect on you, you may terminate the Agreement without an Early Termination Fee by calling 1-888-567-5528 within 30 days after the

changes go into effect. You understand and agree that taxes, Universal Service fees and other charges imposed by the government or based on government calculations may increase or decrease on a monthly basis, and that this paragraph does not apply to any increases in such taxes, Universal Service fees or other charges.

**Activating Service.** Before activation, we may check your credit and verify your identity. You must have and maintain satisfactory credit to receive and continue to receive Services. We may charge a nonrefundable activation fee, deposit, prepayment or other fee to establish or maintain Services.

**Term Commitments.** Unless we specifically tell you otherwise, our service plans require that you maintain service for a minimum term ("Term Service Plan"), usually 1 or 2 years. After satisfying this minimum term, your service plan will continue on a month-to-month basis unless you have agreed to extend the term for additional period(s). Certain service, promotional or product offers may require that you agree to or extend a Term Service Plan. As discussed below, we may charge you an Early Termination Fee if you deactivate a Term Service Plan before the end of the term.

**Using Services.** You agree to not use our Services in an unlawful, fraudulent or abusive manner. You may not resell or lease Services to anyone. Sprint is not responsible for any opinions, advice, statements, services applications or other information provided by third parties and accessible through our various Services, including the internet. Neither Sprint, its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through these Services. You are responsible for evaluating such content.

**You are also responsible for any use of our Services through any wireless device on your account including, but not limited to, use by children or minors. We strongly recommend that you closely monitor any such usage.**

**Changing Services.** Changes to Services will generally be effective at the start of your next full invoicing cycle. In certain instances, the changes may take place sooner, in which case your invoice will reflect pro-rated charges. Certain changes may be conditioned upon payment of an Early Termination Fee or certain other charges.

**Termination of Services.** Consistent with this Agreement: (a) we may terminate Services at any time with notice to you and, in certain instances, without notice; and (b) you may terminate Services at any time with prior notice to us. Except as otherwise provided in this Agreement, IF YOU TERMINATE YOUR **TERM SERVICE PLAN** EARLY, OR WE DO SO FOR GOOD CAUSE, YOU WILL BE REQUIRED TO PAY THE APPLICABLE EARLY TERMINATION FEE ASSOCIATED WITH YOUR SERVICES. We will not charge an Early Termination Fee for deactivations consistent with our Return Policy or for service plans being provided on a month-to-month basis. If any Services are terminated before the end of your current invoicing cycle, we will not prorate charges to the date of termination, and you will not receive a credit or refund for any unused Services.

**Wireless Devices, Numbers & E-mail Addresses.** We did not manufacture your wireless device and we are not responsible for any defects or for the acts or omissions of the manufacturer. The only warranties on your device are any limited warranties extended by the manufacturer directly to you or passed on to you through us. Your device may not accept Services directly from any other carrier. You do not have any rights to any number, e-mail address or other identifier we may assign to your device or account; you may not modify, change or transfer any of these except as we allow or as allowed for by law. In certain instances, you may transfer your number from another carrier to us, or from us to another carrier. We do not guarantee that transfers to or from us will be successful. If you transfer your number away from us, the terms of this Agreement (e.g., Early Termination Fee, etc.) still apply. If a transfer to Sprint is not successful, you will be responsible for any discounts provided to you with the purchase of your device. See our printed in-store materials or visit [www.sprintpcs.com](http://www.sprintpcs.com) for additional important information on number transfers.

**Coverage.** Available coverage areas for Services are generally identified in our mapping brochures and at [www.sprintpcs.com](http://www.sprintpcs.com). This may include coverage on our digital network (the "Sprint Nationwide PCS Network") as well as coverage we make available to you through agreements with other carriers ("off network" or "roaming" coverage). **All coverage maps are high level representations of outdoor coverage and there are gaps in coverage within areas shown as covered on the maps.**

**Coverage is not available everywhere, nor can we guarantee you will receive coverage at all times, or without interruptions or delays (e.g., dropped calls, blocked calls, etc.) in the coverage areas we identify. Actual coverage and quality of Services may be affected by conditions within or beyond our control, including network problems, software, signal strength, your equipment, structures (including buildings in which you may be located), atmospheric, geographic, or topographic conditions.**

**Roaming Coverage.** You are roaming anytime your phone indicates that you are roaming. Roaming coverage is only available with certain devices and, unless included as part of your Services, will result in additional charges. Roaming calls placed "manually" (through an operator or with a credit card) will always incur separate and additional charges. Depending on your phone settings, you may automatically roam if there is a gap or interruption in coverage within the Sprint Nationwide PCS Network coverage area and roaming coverage areas. See your phone guide for how to adjust phone settings. Certain features and services may not be available in roaming coverage areas (including PCS Vision, voicemail, call waiting, call forwarding, etc.).

**Charges.** Carefully review the terms of your Services. You will be assessed charges based on the terms of your Services including, without limitation, monthly recurring charges and charges based on actual usage (e.g., charges for long distance, roaming, call forwarding, directory assistance, etc.). Airtime and other time based usage charges are calculated from when your device first initiates contact with a network until the network connection is broken, whether or not you were actually successful in connecting to the intended destination. However, you will not be charged for voice calls that ring and do not pick up, or if you get a busy signal. For voice calls received by your device, you are charged from the time shortly before the phone starts ringing until the call is terminated. You are charged for an entire voice call based on the time period in which the call is initiated. Partial minutes of use are rounded up to the next minute.

**Sprint PCS Vision Charges.** Vision usage is measured in bytes, not in minutes. Bytes are rounded up to kilobytes. Usage rounding occurs at the top of each clock hour while in a session and at the end of each

session and is then charged to you based on the terms of your Services. Depending on your Services, usage may be charged against an allowance or on a fixed price per kilobyte. Usage charges may be rounded up to the next cent at monthly or other intervals. In certain instances, you may not know that your session has not ended. As long as your device is connected to our network, you will incur data usage charges. You will be charged for all data directed to the internet address (or "IP address") assigned to your device, regardless of who initiates the activity or whether your device actually receives the data. This includes, but is not limited to, the amount of data associated with the particular information/item (e.g. game, ringer, email, etc.), additional data used in accessing, transporting and routing this information/item on our network, data from partial or interrupted downloads, re-sent data, and data associated with unsuccessful attempts to reach websites or use applications. Based on these and a number of other factors (e.g., the specific application, network performance, etc.) data used and charged to you will vary widely, even for the same activity. Estimates of data usage – for example, the size of downloadable files – will not be accurate or a reliable predictor of actual usage. Your invoice will not separately identify the number of kilobytes attributable to your use of specific sites, sessions or services.

**Taxes and Surcharges.** We invoice you for taxes, fees and other charges levied by or remitted directly to federal, state, local or foreign governments including, without limitation, sales, gross receipts, Universal Service, use, and excise taxes. If you claim any tax exemption, you must provide us with a valid tax-exempt document. Tax exemptions are not applied retroactively. We also invoice you for surcharges that we collect and keep to pay for the costs of complying with government programs such as number pooling and portability, and Enhanced 911 service; these charges are not the taxes nor government imposed assessments.

**Invoicing & Payment.** Invoicing cycles and dates may change from time to time. Monthly recurring and related charges for Services are generally invoiced one invoicing cycle in advance. Other charges are invoiced soon after they are incurred. Most usage is generally applied to the invoicing cycle in which they are incurred, but in some instances may be applied to subsequent invoicing cycles. You are

responsible for all charges associated with any device activated on your account, regardless of who used the device. You must pay all charges by the due date on the invoice. **Past due amounts accrue late charges until paid at the rate of 5% per month or at the highest rate allowed by law and may result in immediate suspension of your account.** If you agree to any auto-payment option through banking or credit account, we may initiate payment from the account for all amounts we invoice you without additional authorization or notice. Based on your credit or payment history, we may require certain forms of guaranteed payment as a condition of maintaining Services. If we invoice you for amounts on behalf of a third-party, payments received are first applied to amounts due to us. You may be charged additional fees for certain methods of payment and for payments denied by a financial institution. Acceptance of payments (even if marked "paid in full") does not waive our right to collect all amounts that you owe us.

**Disputed Charges.** Disputes concerning any charges invoiced must be raised within 60 days of the date of the invoice. You accept all charges not disputed in this time period. Disputes can only be made by calling or writing us as directed on your invoice.

**Account Spending Limit & Deposits.** We may impose an account spending limit ("ASL") on any account without notice. We will notify you of an ASL based on your credit or payment history and may reduce the ASL at any time with prior notice. An ASL should not be relied on to manage usage on your account. We may suspend an account without prior notice when the account balance reaches the ASL, even if the account is not past due. Services can be restored upon payment of an amount that brings the account balance below the ASL and any past due amounts. If we require a deposit for you to establish or maintain an account, we will hold the deposit as partial guarantee of payment for Services. We may change the deposit amount at any time with notice for good reason. Except as we allow, a deposit may not be used to pay any invoice or delay payment. The deposit amount, the length of time we hold the deposit and changes to the deposit amount are determined based on your credit and payment history. The rate of interest, if any, on the deposit is subject to change. We may mix deposits with our other funds. If your account is terminated for any reason, we may without notice apply

your deposit to any outstanding charges. We may send any remaining deposit amounts to your last known address within 75 days after account termination. If the funds are returned to us, you may claim these funds for one year from the date of return. Any money held during this one-year period will not accrue interest for your benefit and are subject to a servicing fee charged against the balance. You forfeit any portion of the money left after the one-year period.

**Other Sprint PCS Vision Terms.** You will not receive voice calls while using Vision. Vision is not available for use with server devices or host computer applications, other systems that drive continuous heavy traffic or data sessions, or as substitutes for private lines or frame relay connections. Unlimited Vision plans/options may not be used with Sprint PCS phones or smart phones being used as a modem in connection with other equipment (e.g., computers, etc.) through use of connection kits or other phone-to-computer/PDA accessories, or Bluetooth or other wireless technology. We may terminate services without notice for any misuse. You may have access to certain games, ringers, screen savers and other items on our Vision site ("Premium Services") that are available for an additional charge. You will be billed for Premium Service purchases on your Sprint PCS invoice based on the charges as specified at purchase. Subject to the terms of the content purchased, we may delete premium and non-premium items downloaded to any storage areas we may provide, including any pictures, games and other content. We may limit the amount of Premium Services you may purchase in a specific timeframe (month, week, day, or other time period).

**Voice Command.** Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature. See our printed in-store materials or visit [www.sprintpcs.com](http://www.sprintpcs.com) for additional important information on this option.

**Wireless Web.** Wireless Web Services may be available depending on your device and Service plan/option. This is not a Vision service. Usage is calculated on minutes used and generally deducts from your Service plan minutes. See our printed in-store materials or visit [www.sprintpcs.com](http://www.sprintpcs.com) for additional important information on this option.

**Lost or Stolen Equipment.** If your device is lost or stolen, please notify us immediately by calling 1-888-211-4PCS. **You are responsible for all charges incurred before you notify us of the loss or theft.** You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

**Messaging.** You may incur charges in accessing, sending or receiving messages on your device. We may impose limits on the number of voicemail, text, email or other messages that can be retained through your account. Indicators of messages on your device, including mailbox icons, may not always provide an up to date indication of new messages and you may at times need to manually reset or clear your mailbox indicator. Legitimate messages may be interrupted by software aimed at prevention of SPAM or similar messages.

**Caller ID.** If you do not want people you call to receive the number assigned to your phone, call us at 1-888-211-4PCS for information about automatic Caller ID blocking. The number assigned to your phone can be blocked on a per-call basis by dialing \*67 + Destination Number + TALK (or similar key). Caller ID blocking is not available when using Vision or Wireless Web services.

**TTY Access.** A TTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. TTY doesn't work with all devices. If you have a TTY-capable device, it may not function effectively, or at all, when attempting 911 calls and should not be relied on for such calls.

**Disclaimer of Warranties.** WE MAKE NO REPRESENTATIONS OF WARRANTIES, EXPRESS OR IMPLIED, INCLUDING (TO THE EXTENT ALLOWED BY LAW) ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICES OR WIRELESS DEVICE. WE DO NOT PROMISE UNINTERRUPTED OR ERROR-FREE SERVICES AND YOU AGREE TO HOLD US HARMLESS FOR ALL SUCH PROBLEMS.

**Limitation of Liability.** Neither we nor our vendors, suppliers or licensors are liable for any damages arising out of or in connection with any: (a) act or omission by your, or another person or company;

(b) providing or failing to provide Services, including deficiencies or problems with your wireless device, our network coverage or Services (e.g., dropped, blocked, interrupted calls/messages, etc.); (c) traffic or other accidents, or any health-related claims allegedly arising from the use of Services, any wireless devices or related accessories; (d) content or information accessed while using our Services, such as through the internet; (e) interruption or failure in accessing or attempting to access emergency services from your phone, including through 911, E911 or otherwise; or (f) events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority. **In the event we are found to be responsible to you for monetary damages relating to the Services (including wireless devices), you agree that any such damages will not exceed the pro-rated monthly recurring charge for your Services during the affected period.**

**NO CONSEQUENTIAL OR OTHER DAMAGES.** UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.

**MANDATORY ARBITRATION OF DISPUTES.** INSTEAD OF SUING IN COURT, YOU AND SPRINT AGREE TO ARBITRATE ANY AND ALL CLAIMS, CONTROVERSIES OR DISPUTES AGAINST EACH OTHER ARISING OUT OF OR RELATING TO THIS AGREEMENT, INCLUDING, WITHOUT LIMITATION, THE SERVICES, ANY PHONES/EQUIPMENT, OR ADVERTISING, EVEN IF IT ARISES AFTER YOUR SERVICES HAVE TERMINATED, AND INCLUDING CLAIMS YOU MAY BRING AGAINST SPRINT'S EMPLOYEES, AGENTS, AFFILIATES OR OTHER REPRESENTATIVES, OR THAT SPRINT MAY BRING AGAINST YOU ("CLAIMS"). THE FEDERAL ARBITRATION ACT APPLIES TO THIS AGREEMENT AND ITS PROVISIONS, NOT STATE LAW, GOVERN ALL QUESTIONS OF WHETHER A CLAIM IS SUBJECT TO ARBITRATION. THIS PROVISION DOES NOT PREVENT EITHER YOU OR SPRINT

FROM BRINGING APPROPRIATE CLAIMS IN SMALL CLAIMS COURT, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION OR A STATE PUBLIC UTILITIES COMMISSION.

YOU AND SPRINT FURTHER AGREE THAT NEITHER SPRINT NOR YOU WILL JOIN ANY CLAIM WITH THE CLAIM OF ANY OTHER PERSON OR ENTITY IN A LAWSUIT, ARBITRATION OR OTHER PROCEEDING; THAT NO CLAIM EITHER SPRINT OR YOU HAS AGAINST THE OTHER SHALL BE RESOLVED ON A CLASS-WIDE BASIS; AND THAT NEITHER SPRINT NOR YOU WILL ASSERT A CLAIM IN A REPRESENTATIVE CAPACITY ON BEHALF OF ANYONE ELSE. IF FOR ANY REASON THIS ARBITRATION PROVISION DOES NOT APPLY TO A CLAIM, WE AGREE TO WAIVE TRIAL BY JURY.

A single arbitrator engaged in the practice of law will conduct the arbitration. The arbitration will be filed with and the arbitrator will be selected according to the rules of either JAMS or the National Arbitration Forum ("NAF"), or, alternatively, as we may mutually agree. We agree to act in good faith in selecting an arbitrator. The arbitration will be conducted by and under the then-applicable rules of JAMS or NAF, wherever the arbitration is filed or, if the arbitrator is chosen by mutual agreement of the parties, the then-applicable rules of JAMS will apply unless the parties agree otherwise. All expedited procedures prescribed by the applicable rules will apply. We agree to pay our respective arbitration costs, except as otherwise required by rules of JAMS or NAF, as applicable, but the arbitrator can apportion these costs as appropriate. The arbitrator's decision and award is final and binding, and judgment on the award may be entered in any court with jurisdiction.

If any party files a judicial or administrative action asserting a claim that is subject to arbitration and another party successfully stays such action or compels arbitration, the party filing that action must pay the other party's costs and expenses incurred in seeking such stay or compelling arbitration, including attorneys' fees.

If any portion of this Mandatory Arbitration of Disputes section is determined to be invalid or unenforceable, the remainder of the Section remains in full force and effect.

**Miscellaneous.** You may notify us by calling us at 1-888-211-4PCS, or use that number to get our current address for written notice. We may send you notice to your last known address in our invoicing records, or by calling leaving you a voice message on your wireless device or home phone. Properly addressed written notice is effective three days after deposit in the U.S. mail, postage prepaid. This Agreement is governed by and must be construed under federal law and the laws of the State of Kansas, without regard to choice of law principles. If either of us waives or fails to enforce any requirement under this Agreement in any one instance, that does not waive our right to later enforce that requirement. If any part of this Agreement is held invalid or unenforceable, the rest of this Agreement remains in full force and effect. Section headings are for descriptive, non-interpretive purposes only. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between us and replaces all prior written or spoken agreements.

## Manufacturer's Warranty

### STANDARD LIMITED WARRANTY

**What is Covered and For How Long?** SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Other Phone Accessories	1 Year

**What is Not Covered?** This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does

not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

**What are SAMSUNG's Obligations?** During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

**What Are the Limits On SAMSUNG's Liability?** EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

"THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

"WARRANTIES OF TITLE OR NON-INFRINGEMENT;

"DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

"COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR INDIRECTLY FROM THE USE OR LOSS OF USE OF THE PRODUCT OR FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS, OR FOR DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY SAMSUNG, ITS AGENTS OR EMPLOYEES, OR FOR ANY BREACH OF CONTRACT OR FOR ANY CLAIM BROUGHT AGAINST PURCHASER BY ANY OTHER PARTY. SOME STATES/PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

THE PARTIES UNDERSTAND THAT THE PURCHASER MAY USE THIRD-PARTY SOFTWARE OR EQUIPMENT IN CONJUNCTION WITH THE PRODUCT. SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE, INCLUDING THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT. THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT LIE SOLELY WITH THE PURCHASER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT, AS THE CASE MAY BE.

This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Samsung Telecommunications America, L.P.

1301 E. Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG

Phone: 1-888-987-HELP (4357)

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## Notes